# Inmate Calling Service (ICS) Market Distinctions Prisons vs. Jails

From a high level viewpoint, it may seem that inmate telephone service is all the same regardless of the type of detention facility. However, this could not be further from the truth. While all inmates have a need to contact loved ones, legal counsel and others; there is a significant distinction between Prison inmates and those housed in County and Local Jails ("Jails")—the main driver of which is the length of time the inmate is housed in the facility.

### **Inmate Turnover**

Each Jail and Prison facility has a fixed capacity or number of beds. The rate at which the inmate population changes is the Inmate turnover. Prisons generally house only inmates that have been tried, convicted and sentenced. Inmates in Prisons are there for a matter of many months or years. In contrast, the majority of inmates in a Jail have been arrested, but not yet tried or convicted. The typical inmate stay in a Jail may be just a matter of hours or days. Historically 66% of all inmates booked are released in 72 hours.

According to Bureau of Justice statistics,<sup>1</sup> the national turnover average for Jails is 62.2% per week, which equates to 267.5% over the course of a single month. *See Figure 1*.

Jail Inmates at Midyear 2011 -Statistical Tables Figure 1

TABLE 4 Average daily jail population, admissions, and turnover rate, by size of jurisdiction, week ending June 30, 2010 and 2011

	Average dail			nated number of admissions ng the last week in June		Weekly turnover rateb	
Jurisdiction size <sup>c</sup>	2010	2,011	2,010	2011	2010	2011	
Total	748,553	726,657	246,919	226,944	64.9%	62.2%	
Fewer than 50 inmates	23,971	23,261	17,505	15,217	140.0%	131.9%	
50 to 99	42,271	40,857	19,309	17,157	87.8	83.3	
100 to 249	92,142	91,212	38,730	35,944	80.6	77.4	
250 to 499	101,480	99,909	37,464	34,772	72.0	68.7	
500 to 999	127,081	122,735	38,022	35,596	60.1	58.4	
1,000 or more	361,609	348,682	95,890	88,257	53.0	50.5	

Note: Detail may not sum to total due to rounding. See Methodology for more detail on estimation procedures.

<sup>\*</sup>Sum of all inmates in jail each day for a year, divided by the number of days in the year.

<sup>&</sup>lt;sup>b</sup>Calculated by adding weekly admissions and releases, dividing by the average daily population and multiplying by 100.

<sup>4</sup>Based on the average daily population during the 12 months ending midyear 2006. Average daily population is the sum of all inmates in jail each day for a year, divided by the number of days in the year. Calculations based on jurisdiction size may not be comparable to those in previous reports. See Methodology.

Source: Bureau of Justice Statistics, Annual Survey of Jails.

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<sup>&</sup>lt;sup>1</sup> Source: U.S. Department of Justice Bureau of Justice Statistics - *Jail Inmates at Midyear 2011 Statistical Tables*, Table 4, "Average daily jail population, admissions and turnover rate, by size of jurisdiction, week ending June 30, 2010 and 2011."

Pay Tel verified this information by analyzing a cross section of its own client facilities using the data for new inmates booked during the month of April 2013, and found that the Jails served by Pay Tel today are experiencing the same level of turn-over. <sup>2</sup> In stark contrast to the "revolving door" population in Jails, according to American Correctional Association data, the Prison population has a weekly turnover rate of just 1.01%<sup>3</sup>.

# **How Turnover Impacts Costs**

As with any other business, the cost of establishing service or "selling" to a new customer is greater than the cost of continuing to serve or maintain an existing customer. An analysis of Pay Tel's Jail traffic shows that 33% of inmates are booked, place only free calls from the intake area, and are released before they make a single revenue-producing phone call. Not only are the instances of non-revenue calls increased as the population churns, but the costs associated with opening new calling accounts increase as well. The constant churn of inmates arriving and departing at a Jail means that the ICS provider is perpetually faced with presenting and explaining its calling program options to new inmates and new called parties that are unfamiliar with it.

# **Increased Cost for New Account Setup**

The remaining 67% of inmates who are booked and place revenue-generating calls are calling on average 5 unique numbers. Pay Tel's research shows that a small 212-bed jail can result in as many as 23,170 new customer telephone numbers dialed per year. *See Exhibit A attached hereto.* Over 93% of these numbers, 21,548 (wireless, VoIP or CLEC) require the called party to set up an account to receive phone calls. That is over 8X the number of accounts that must be set up compared to a similar-size Prison facility. Each new account requires the initial validation, First Call Free expense, live customer service for account setup, and the live customer service for account inquiries. All of these labor-intensive processes add to the cost of serving each of these customers even though the majority of the accounts will only receive a few phone calls and will go inactive in less than 72 hours when the inmate is released.

# **Increased Cost for On-Going Customer Service**

Turnover also impacts the demand for customer service. Newly-booked inmates are encouraged to contact family to bond-out of the facility. Arrests happen at all hours, making 24 hour customer service an absolute necessity; and an added cost to the Jail ICS vendor. In contrast, prisoners have arrived at a facility after a trial, conviction and sentencing. There is no immediate urgency and often they are not permitted to make calls immediately upon arriving at a new facility. While customer service is important and must be made available, the demand for rapid answers 24 hours a day is not there. In addition, families receiving calls from Prisons do so for months or years. They become familiar with the service and require less personal assistance over time, further reducing the cost to support calling from a Prison.

<sup>&</sup>lt;sup>2</sup> For example, Pay Tel client Randolph County has an Average Daily Population (ADP) of 212 and confirmed a weekly turnover rate of 63% with 575 new inmates booked in the study month of April 2013.

<sup>&</sup>lt;sup>3</sup> Source: American Correctional Association 2010 Directory of Adult and Juvenile Correctional Departments, Page 34-35 - Adult Inmate Population & Pages 38-41 Movement of Adult Inmate Population - Admissions and Releases

### **Increased Cost for Refund Processing and Inactive Account Management**

When the majority of new accounts go inactive in less than 72 hours a number of these customers contact the ICS vendor for a refund of their unused account balance which creates another labor-intensive process to properly refund these funds in a timely manner. After six months of no activity Pay Tel classifies accounts as inactive and refunds the customer's money through a prepaid phone card that can be used by the customer to place long distance calls, apply the balance to another account or returned the card to Pay Tel for a full refund for no charge. All remaining account balances must be maintained by Pay Tel in conformance with individual state unclaimed property laws and turned over to the state revenue departments at the appropriate time. All of these procedures require significant IT development, are also very labor -intensive and increase dramatically the cost of providing ICS to Jails.

### **Increased Cost for Phone Investment & Maintenance - Phone Ratio**

As a result of the dynamics described above, Jails require nearly twice as many inmate telephones as similar sized prisons for the same number of inmates: Prisons: 1 phone for every 16 inmates; and Jails 1 phones for every 8 inmates. More phones equates to higher capital investment, higher repair cost and higher demand for bandwidth, resulting in higher telecom cost.

# **System Integrations**

The transitional nature of the Jail inmate population lends itself to require numerous system integrations to better serve the needs of inmates. These include Jail Management System integration, Commissary system integration, inmate banking integration, recording of visitation phones and more. The result is greater use of the inmate phone for other activities besides phone calls, which results in greater demand for bandwidth, and often more than half of the calls placed from an inmate phone are non-revenue producing. Due to the somewhat fixed population in prisons, these services are handled differently with established walk-up commissary windows, in-pod kiosks and other methods which dramatically lessen the demand for the phone to be used to provide free services.

A summary of the distinctions discussed above is attached as Exhibit B.

One of the industry's largest vendors, Securus, comments in this docket included distinct cost differences based on Jail size. *See* Expert Report of Stephen E. Siwek, Comments of Securus Technolgies, Inc., at 3 (March 25, 2013) (showing a \$1.7106 cost per minute for the lowest volume facilities analyzed and a \$0.1748 per minute for the highest 10 volume facilities). Pay Tel agrees that a large Jail may be more efficient to serve than a smaller jail. however, the greater economic impact is seen when comparing the type of facility (Jail or Prison) and the associated turnover of inmates. The distinction is significant enough to warrant a separate review of costs for the ICS Jail market and, if a rate cap is to be imposed, it must be calculated at a higher rate to address the true costs of serving the jail market.

\* \* \*

<sup>&</sup>lt;sup>4</sup> Pay Tel Jail clients using inmate banking integration, commissary ordering by phone, free calls and visitation recording average 53.9% non-revenue/free calls. In particular, Holmes County Jail call volume for the month of April, 2013 included 78.3% "free calls" including Commissary, debit inquiries, free calls, and visitation calls.

# **EXHIBIT A**

# Inmate Turnover & Calls Placed Prisons VS Jails

212-Bed Facilities

	Prison	Jail	
Weekly Turnover	1.01% <sup>5</sup>	63% <sup>6</sup>	
New Inmates Booked in a Year	111	6,916	
Inmates at Start of Year	212	212	
Total Unique Inmates Housed	313	7,128	
Over Course of a Year			
New Inmates Booked and 0		2,282	
Released with Free Calls Only		(33%)	
New Inmates Booked and	111	4,634	
Placing Revenue Phone Calls		(67%)	
Quantity of Up to 24 per New Inmate; Average of 5 per		Average of 5 per New Inmate;	
Unique Numbers Called	Potential of 2,664	23,170	
Accounts Set Up	Potential of 2,478 <sup>7</sup>	<b>2</b> 1,548 <sup>3</sup>	
Average Number of Calls per	Numerous Calls \	Average 5 Calls	
Account	over time \	per New Account	

The Jail requires 8x as many accounts to be set up as a same-size prison

<sup>&</sup>lt;sup>5</sup> Source: American Correctional Association 2010 Directory of Adult and Juvenile Correctional Departments, Page 34-35 - Adult Inmate Population & Pages 38-41 Movement of Adult Inmate Population - Admissions and Releases <sup>6</sup> Pay Tel client Randolph County, has an ADP of 212 and confirmed a weekly turnover rate of 63% with 575 new inmates booked in the study month of April, 2013

<sup>&</sup>lt;sup>7</sup> Pay Tel historical data shows an average of 93% called numbers are placed to cellular phones, CLEC or VoIP provided phones, and require an in-house direct billed or prepaid account to be set up. The other 7% are LEC-billed traditional collect calls. The quantity of unique numbers called was multiplied by 93% to obtain the estimated maximum number of potential new accounts.

# **EXHIBIT B**

# Inmate Calling Service Market Distinctions Prisons vs. Jails

The following table identifies the major distinctions that drive the cost model difference between Prisons and jails:

Description	Prison Environment	Jail Environment	What does this mean?
Inmate Status	Most inmates housed in State and Federal Prisons have been through the judicial system and have been convicted and sentenced.	In 2011, 60.6% of inmates in jail were "unconvicted," having just been arrested and/or awaiting trial.	Most inmates in State & Federal prisons are serving a sentence; communications are with family members and loved ones until their time is served.  In contrast, the majority of inmates in jails have been arrested and/or charged and are attempting to bond out or make bail. They are initiating calls to those they know that may be able to help: friends, family, bondsmen, legal counsel or public defenders, etc. The majority of these inmates will be released in 72 hours or less.
Inmate Turnover Rate	Nationwide Weekly Average Inmate Turnover State Prisons: 1.01% <sup>9</sup> Federal Prisons: 0.47% <sup>2</sup>	Nationwide Weekly Average Inmate Turnover Local/County Jails: 62.2% <sup>10</sup>	For example, a 212-bed Prison would receive on average 2.1 (1.01% x 212) new inmates per week, for an additional 111 inmates per year. These new prison inmates serve longer sentences, meaning that each inmate will yield multiple months of calling activity and overall greater call volume per number dialed, reducing the number of accounts needed and the overall customer service cost.  A 212-bed Jail served by Pay Tel today <sup>11</sup> has a weekly turnover rate of 63% (which is comparable to the national average). This means the facility booked on average 133 inmates each week for a total of 6,916 new inmates over the course of the year. On average 33%, or 2,282 inmates per year place only free calls and are released before making a revenue-producing phone call. Despite the fact that none of these inmates made a billable call, all of them were entered into the JMS and included in the interface with the inmate phone system so they would have the ability to place calls. The remaining 67%, or 4,633 inmates per year, place calls to multiple phone numbers requiring costly initial account setup, customer service, etc. for a stay that is less than 72 hours for the majority of inmates, and only yield a few phone calls per number.

<sup>&</sup>lt;sup>8</sup> Source: U.S. Department of Justice Bureau of Justice Statistics - *Jail Inmates at Midyear 2011 Statistical Tables*, Table 7 Percent of inmates in local jails, by characteristic - Conviction status

<sup>&</sup>lt;sup>9</sup> Source: American Correctional Association 2010 Directory of Adult and Juvenile Correctional Departments, Page 34-35 - Adult Inmate Population & Pages 38-41 Movement of Adult Inmate Population - Admissions and Releases

<sup>&</sup>lt;sup>10</sup> Source: U.S. Department of Justice Bureau of Justice Statistics - *Jail Inmates at Midyear 2011 Statistical Tables*, Table 4 Average daily jail population, admissions and turnover rate, by size of jurisdiction, week ending June 30, 2010 and 2011

<sup>&</sup>lt;sup>11</sup> Pay Tel client Randolph County, has an ADP of 212 and confirmed 575 new booked inmates in the study month of April, 2013

Description	Prison Environment	Jail Environment	What does this mean?
Inmate	Pre-approved calling	Calling to any number that	On top of the higher turnover, the minimal restrictions placed on inmate calling in a jail
Calling	<b>list</b> (List sizes range	is not otherwise blocked	setting, further accelerates the quantity of unique phone numbers called by inmates.
Restrictions	from 10 numbers to		
	20 numbers per		Using the example of the 212-bed facilities above:
	inmate, avg. is 12)		In a Prison over the course of a year, the 111 new inmates would each have an
	<ul> <li>Limitation to how</li> </ul>		approved call list of 12 numbers (average based on published DOC call list policies).
	often the list may be		Assuming that the inmate changes 25% of the numbers on his/her list once per quarter,
	changed (limits vary		this calculates out to be <b>24 potential telephone accounts set up to serve each inmate</b>
	from every six		over the course of a year. This would yield a potential total of 2,664 new accounts.
	months to every		
	month, average is		In a Jail over the course of a year, the 4,633 inmates who are booked and place billable
	every three months)		calls, are calling on average 5 unique numbers each <sup>12</sup> . This equates to <b>23,165 unique</b>
	<ul> <li>Restricted frequency</li> </ul>		telephone numbers dialed over the course of a year. Over 90% of these numbers
	of calling (limited		(wireless or VOIP) require the called party to set up an account in order to receive
	number of calls		phone calls. That's almost 8X the number of accounts that must be set up compared
	and/or minutes per		to a similar-size Prison facility. Each new account requires added validation expense,
	month - varies by		First Call Free expense, live operator account setup expense, and additional customer
	DOC)		service to answer account inquiries.

<sup>&</sup>lt;sup>12</sup> Across Pay Tel's client base, newly-booked inmates placing revenue-producing phone calls dialed an average of 5 unique numbers during the month of April 2013.

The above core distinction between jail and prison populations drives significantly higher costs of providing ICS to jail facilities:

Description	Prison Requirement	Jail Requirement
Free Calls	<ul> <li>Minimal free calls required:</li> <li>Grievance Reporting</li> <li>Debit Account Balance Inquiry</li> <li>PREA Reporting</li> <li>Tip Lines</li> <li>Trust Account Fund Transfers via phone for debit calling</li> </ul>	Phones are used to provide a growing number of calling options that are free to the inmate, and create an added expense to the ICS provider:  • Free calls to public defenders  • Pre-defined number of free calls per new inmate  • Commissary Ordering via inmate phone  • Automated Inmate Information System  • Grievance Reporting  • Debit account balance inquiry  • PREA Reporting  • Tip Lines  • Trust Account Fund Transfers via phone for debit calling
Phone Count (Ratio of inmates to Phones)	Based on recent RFPs for State DOCs, the typical ratio of inmates to phones is 16 to 1 <sup>13</sup> . More than double that of county jails.  Typical Prison policies further limit phone use and phone access:  • DOCs cap inmate allowed calling lists (average is a maximum of 12 numbers)  • FBOP limit overall inmate call volume (average of 300 minutes per month or 1 10-minute call per day)	Across Pay Tel's customer base, the current ratio of inmates to phones is 8 inmates for every phone. This amount is needed due to:  • Higher demand for phone access • Amount of free calls required (noted above) • Jail priority to allow inmates phone access in order to bond out.  Added costs resulting from more phones: • Higher initial investment in phone and system hardware • Higher recurring cost of bandwidth/phone circuits • Increased repair/maintenance costs

<sup>&</sup>lt;sup>13</sup> Source: ADP and Phone Count Data from the following recent State Prison (DOC) RFPs: AL, KS, KY, MD, MO, MT NH, SC

Description Pri	ison Requirement	Jail Requirement
·	<ul> <li>Istomer Service demand is lower:         <ul> <li>Lower turnover means that fewer unique inmates and called numbers are supported</li> <li>Labor Cost of account setup will yield a called party customer that will accept calls for many months or years</li> <li>Call center support is required, but demand is lower, as called parties become familiar with service/terms and remain customers for extended time period.</li> <li>Payments are made less frequently</li> <li>Payments are made more often using website or automated phone options due to longevity of customers and familiarity with process</li> </ul> </li> </ul>	Customer Service demand is higher:  High turnover means that a significantly larger quantity of unique inmates and called numbers must be supported  Account setup and payments require real-time live agent assistance 24 hours a day  Labor Cost of account setup will yield a called party customer for a short time period, perhaps just hours or days.  24 hour call center support is required, demand and urgency is higher as called parties are being contacted by an individual who has been arrested and is attempting to arrange bond.  Customers require greater level of live agent support due to customer lack of familiarity with process. Greater live agent support = higher labor/call center cost.

Description	Prison Requirement	Jail Requirement
Required System Integration  • Pre-approved Numbers & Validation	<ul> <li>Initial call is anticipated by called party</li> <li>Called parties' numbers and address info are verified by Prison personnel</li> <li>Customer acceptance of calls is pre-approved (often in writing) through Prison specified process</li> <li>Prison oversight process results in minimal validation expense to ICS vendor</li> </ul>	<ul> <li>Initial call is unexpected by called party</li> <li>No pre-approved calling list at most facilities</li> <li>Individual numbers validated in real-time</li> <li>One billable call per 4 attempts         <ul> <li>(busy, no answer, hang-up)</li> </ul> </li> <li>Transmission expenses for non-billable calls</li> <li>Significant validation expense</li> </ul>
<ul> <li>Inmate Information</li> </ul>	<ul> <li>Offender Management System (OMS) integration</li> <li>Development effort meets needs for entire project, multiple facilities</li> <li>Synchronization once per day, typically via FTP file transfer after midnight</li> </ul>	<ul> <li>Jail Management System (JMS) integration</li> <li>Development effort meets needs for single jail</li> <li>Real-time updates, 24 hours per day, via web-service which requires additional bandwidth</li> </ul>
<ul><li>Commissary</li></ul>	<ul> <li>+/- 80% of Prison Commissary Ordering is accomplished through a walk-up window with daily hours</li> <li>Little to no demand for commissary ordering via phone.</li> </ul>	<ul> <li>Commissary ordering via phone is often required to eliminate paper order process</li> <li>Real-time integration with commissary vendor to update product list and transmit orders</li> <li>Together with Debit functions described below - on average these calls represent over 53.9% of phone use<sup>14</sup></li> </ul>
• Debit	Limited availability based on individual Prison preference	<ul> <li>Trust account balance inquiries via phone</li> <li>Balance transfers from trust account to debit via phone</li> <li>Commissary companies often charge a fee of up to 5% of the debit call revenue to transfer funds</li> <li>Together with Commissary functions described above - these calls represent 53.9% of phone use on average.</li> </ul>

3 - Additional bandwidth expense

<sup>&</sup>lt;sup>14</sup> In one example, Pay Tel client Holmes County Jail call volume for the month of April, 2013 reveals 78.3% "free calls" including Commissary, debit inquiries, free calls, and visitation calls

December 2011, NCJ 236319

# Correctional Populations in the United States, 2010

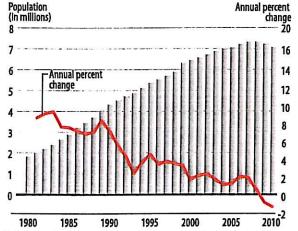
Lauren E. Glaze, BJS Statistician

uring 2010, the number of persons under supervision of adult correctional authorities declined by 1.3% (91,700 offenders), reaching 7.1 million at yearend (figure 1). This was the second consecutive year of decline in the correctional population. The population at yearend 2010 dropped below the 2006 level (7.2 million).

The adult correctional systems supervise offenders in the community under the authority of adult probation or parole agencies and those incarcerated in state or federal prisons or local jails. (See text box below.) This report provides summary data on the total population under the supervision of the adult correctional systems and highlights significant changes in the components of the population. (See Methodology.)

### FIGURE 1

Total population under the supervision of adult correctional systems and annual percent change, 1980–2010



Note: Annual percentage change was based on within-year change in the probation and parole populations and year-to-year changes in the prison and jall populations. The annual percentage change in 1998 and 1999 was adjusted to account for expanded coverage of probation agencies during those years. See Methodology.

# Defining the adult correctional systems

Community supervision data collected by the Bureau of Justice Statistics (BJS) were reported by probation and parole agencies that supervise adults. In these data, adults are defined as persons under the authority of an adult court or correctional agency. Persons under age 18 who are prosecuted as an adult in a criminal court are considered adults and are included in these probation and parole populations, but persons under age 18 who were under the authority of a juvenile court or agency are excluded.

Jalls are confinement facilities, usually administered by a local law enforcement agency, that are intended to hold adults. Local jalls may also hold inmates under age 18 before or after adjudication (7,560 in 2010), and these inmates are included in the jail population.<sup>1</sup>

The state and federal custody prison data were reported by state departments of corrections and the Federal Bureau of Prisons. (See text box on page 2 for

discussion about the difference between the custody and Jurisdiction prison populations.) In these data, adults are defined as prisoners who were serving time in a state or federal correctional facility or privately operated facility under state or federal authority after being sentenced as an adult in a criminal court. Prisoners under age 18 who were sentenced as an adult in a criminal court (2,295 in 2010) are considered adults and are included in the prison population. The prison custody population also includes persons under age 18 who were held (before or after adjudication) in correctional facilities in the six states with combined prison-jail systems.

<sup>1</sup>See *Jall Inmates at Midyear 2010-Statistical Tables*, BJS Web, NCJ 233431, for more details.

<sup>2</sup>The estimate of 2,295 persons under the age of 18 who were held in state or federal prison in 2010 is based on a June 30 reference date.

3See Prisoners in 2010, BJS Web, NCJ 236096, for more details.

### APPENDIX TABLE 1

Prisoners under state or federal jurisdiction at yearend, 2000 and 2005–2010

Year	Number of prisoners
2000	1,391,261
2005	1,527,929
2006	1,569,945
2007	1,598,245
2008	1,609,759
2009	1,614,355
2010	1,605,127

Note: Jurisdiction refers to the legal authority of state and federal correctional officials over a prisoner, regardless of where the prisoner is held. See Methodology and the text box on page 2 for a discussion about the difference between the jurisdiction and custody prison populations.

# APPENDIX TABLE 2 Inmates held in custody in state or federal prisons or in local jails, December 31, 2000, and 2009–2010

_	Number of inmates			Average annual	Percent change,
Inmates in custody	2000	2009	2010	change, 2000-2009	2009-2010
Total	1,937,482	2,291,912	2,266,832	1.9%	-1.1%
Federal prisoners	140,064	205,087	206,968	4.2%	0.9%
Prisons	133,921	196,318	198,339	4.2	1.0
Federal facilities	124,540	171,000	173,138	3.5	1.3
Privately operated facilities	9,381	25,318	25,201	11.0	-0.5
Community Corrections Centersb	6,143	8,769	8,629	4.0	-1.6
State prisoners	1,176,269	1,319,391	1,311,136	1.3%	-0.6%
State facilities	1,104,424	1,224,145	1,216,771	1.1	-0.6
Privately operated facilities	71,845	95,246	94,365	3.1	-0.9
Local jails <sup>c</sup>	621,149	767,434	748,728	2.3%	-2.4%
Incarceration rated	684	743	731	0.9%	-1.7%
Adult incarceration rate <sup>e</sup>	926	981	962	0.6	-1.9

Note: Data may not be comparable to previously published BJS reports because of updates and changes in reference dates. Total includes all inmates held in state or federal prison facilities or local jails. It does not include inmates held in U.S. territories, military facilities, U.S. Immigration and Customs Enforcement (ICE) facilities, jails in Indian country, and juvenile facilities. See text box on page 2 for a discussion about the differences between the custody and jurisdiction prison populations. See Methodology for sources of incarcerated data.

\*The total number in custody as of December 31 per 100,000 U.S. adult residents. Adult resident population estimates were as of January 1 of the following year. Rates are different than those reported in appendix table 3 due to different reference dates and these rates are per 100,000 U.S. adult residents.

DECEMBER 2011 7

After 2001, responsibility for sentenced prisoners from the District of Columbia was transferred to the Federal Bureau of Prisons.

<sup>&</sup>lt;sup>b</sup>Non-secure, privately operated community corrections centers.

<sup>&</sup>lt;sup>C</sup>Counts for inmates held in local Jalls are for June 30 of each year. Counts were estimated from the Annual Survey of Jalls. See *Methodology*.

<sup>&</sup>lt;sup>d</sup>The total number in custody as of December 31 per 100,000 U.S. residents. Resident population estimates were as of January 1 of the following year. Rates are different than those reported in appendix table 3 due to different reference dates.



American Correctional Association

# 2010 Directory

Adult and Juvenile Correctional Departments, Institutions, Agencies, and Probation and Parole Authorities Ten States with Highest Inmate Population

170,099
154,964
101,250
58,927
54,270
51,811
46,630
45,755
45,168
39,747
Landarian and Parole Authorities

Source: 2010 Directory of Adult and Juvenile Correctional Departments, Institutions, Agencies, and Probation and Parole Authorities

Ten States with Highest Female Inmate Population

Ten States with Highest Female minute : Spanning of the States with Highest Female minutes : Spanning of the States with Highest Female mi		
	11,971	
Texas	11,223	
California	7,027	
Florida	3,958	
Ohio	3,574	
Georgia	3,425	
Arizona	2,759	
Tennessee	2,720	
Virginia	2,556	
Illinois	2,556	
Louisiana	LD. J. Authorities	

Source: 2010 Directory of Adult and Juvenile Correctional Departments, Institutions, Agencies, and Probation and Parole Authorities

Ten States with Highest Juvenile Correctional Population

Ten States with Highest Juv	5,325
Mississippi	4,201
Georgia	1,707
California	1,676
Texas	1,631
Tennessee	1,479
Massachusetts	1,173
Colorado	1,163
Illinois	1,111
Louisiana	1,095
South Carolina	L. A. Havillan

Source: 2010 Directory of Adult and Juvenile Correctional Departments, Institutions, Agencies, and Probation and Parole Authorities

# Movement of Adult Inmate Population—Releases

NH 1,647 1,418 NJ * 13,815 12,686
1,418     229     315       12,686     1,129     4,612
315 284 4,612 4,306
31 1,242 306 8,124
1,085
98 NA 157 85 727 0
NA NA 45 40
10 S
0 0
0

		141 141		M 22,016	1,542	Total 520	M 489	31		108	11.	F 2	F Total 2 16	F Total 2 16
116 167		27	632	546	86	2		2	2 0	0	0	0 7	0 7 5 2	0 7 5 2
-		1,776	11,690	10,206	1,484	1				2	2 2			2
	9,6	1,083	1,114	884	230	10	0	~	3	3	ω	3 15	3 15 15	3 15 15 0
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29     18   5,161   4,584   5,77   10,378   8,747   1,631   207   187     19   17,538   10,073   1,465   2,421   2,021   400   0   0     11,538   10,073   1,465   2,421   2,012   4,853   914   6   3     2,175   1,131   150,360   20,756   4,38,590   383,053   48,047   13,436   11,571     10   2,173   1,503   3,000   20,756   4,38,590   383,053   48,047   13,436   11,571     10   3,174   4,604   4,604   4,604   0   1,062   42   0   153      10   1,504   1,504   1,504   1,504   1,504   1,504   1,504   1,504     10   1,504   1,504   1,504   1,504   1,504   1,504   1,504     10   1,504   1,504   1,504   1,504   1,504   1,504   1,504   1,504      10   1,504   1,504   1,504   1,504   1,504   1,504   1,504   1,504      11   12   1,504   1,504   1,504   1,504   1,504   1,504   1,504      12   1,571   1,508   10,073   1,465   1,766   1,488   2,688   0   0   0      13   331   284   47   453   391   62   7   5      2   1,571   1,508   1,504   1,504   1,504   1,504   1,504   1,504      2   1,571   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# Movement of Adult Inmate Population—Admissions Year 2009

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	4,131	13,011	1,451	4,840	2,467	2,3/6	18,790	10 700	7,687	12,723	2,730	14,661	1,077	17,019	13,996	4,651	5,491	19,538	36,837	2,000	1,827	20,090	39,354	3,639	3,270	10,992	166,471	6,767	19,006	1,467	13,446	Total
	3,587	11,989	1,217	4,132	2,116	2,008	16,364	/,032	7,001	11,969	2,358	13,196	966	15,459	11,600	4,108	4,735	16,734	33,739	1,772	1,535	17,985	34,941	3,487	3,015	9,660	148,339	6,003	16,546	1,318		Male
	544	1,022	234	708	351	368	2,432	941	686	754	372	1,465	111	1,560	2,396	543	756	2,804	3,098	228	292	2,105	4,413	152	255	1,332	18,132	764	2,460	149		Female
	2,483	9,715	509	4,727	2,146	1,671	4,639	6,867	5,021	7,227	2,331	10,034	550	5,704	9,632	3,229	2,922	12,363	24,107	546	1,335	13,197	38,438	2,956	975	5,922	93,693	4,425	15,967	1,145	6,368	Total
	2,198	8,945	450	4,123	1,840	1,396	4,181	6,072	4,500	6,713	2,030	8,808	500	5,240	7,873	2,800	2,592	10,344						2.811			86,346		_	1,014		NEW COURT COMMITTED
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\*CA—Olher = Insphalmedical and gil others not listed; GA—Other = probation violators, detention center, ID—Other = probation revocations, detention center, ID—Other = probation revocations, lated river (related jurisdiction) for male/female, and probation revocations, KS—Other = return from court LA—Other = probation violators, IO OTI; therefore, data prior to 'UT's not comparable. Other = return from institute of Mental Health; SD—female statistic data is for firmates released from prison in 2007 who came tack too the prior system within 12 max VI—same data as reported in '09; VA—figures are for calendar year '08; VA—Other = return within 12 max VI—same data as reported in '09; VA—figures are for calendar year '08; VA—Other = value of the calendar year '08; VA—figures are for calendar year '08; VA—figures year '08; VA—figures are for calendar year '08; VA—figures year

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	51,524	4/6,670	123	200	5.610	1,654	8,229	12,398	799	1,777	65,589	8,501	1,20/	1.787	6.231	942	8,232	4,899	6,698	26,165	5/5		Control	15 030	Total
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	4,518	53,333	102	200	200	236	1.025	1,509	88	293	10,236	1,188	245	2 1	700	23 E	547	584	1,022	3,361	100	55	1,048		CHILIPI
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April 2012, NCJ 237961

# Jail Inmates at Midyear 2011 -**Statistical Tables**

Todd D. Minton, BJS Statistician

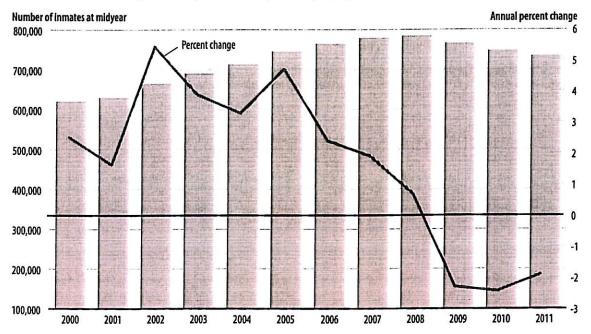
rom June 2010 to June 2011, the total number of persons confined in county and city jails (735,601) declined by 1.8% (or 13,127 inmates) (figure 1, table 1). This was the third consecutive year of declining inmate populations. The number confined in local jails peaked in June of 2008 at 785,533 inmates. Since then, the number has declined by about 50,000 persons (or 6.4%). The average daily count of persons in jails also declined by about 50,000 inmates during this same 3-year period.

The jail incarceration rate—the confined population per 100,000 U.S. residents-dropped to 236 in 2011, down from 259 in 2007. The 2011 incarceration rate was the lowest jail incarceration rate since 2002.

Males accounted for 87% of the jail population on June 30, 2011 (tables 6 and 7). Whites accounted for 45% of the total, blacks represented 38%, and Hispanics represented 15% of inmates. Fewer than 6,000 juveniles were held in local jails (or less than 1% of the confined population).

At midyear 2011, about 6 in 10 inmates were not convicted, but were in jail awaiting court action on a current charge—a rate unchanged since 2005. About 4 in 10 inmates were sentenced offenders or convicted offenders awaiting sentencing.

FIGURE 1 Inmates confined in local jails at midyear and change in the jail population, 2000-2011



Source: Bureau of Justice Statistics, Annual Survey of Jalls and the 2005 Census of Jall Inmates.



TABLE 3 Inmates confined in local jails at midyear, by size of jurisdiction, 2010 and 2011

		Numl	ber of inmates <sup>a</sup>		Percent of	all inmates
Jurisdiction sizeb	2010	2011	Difference	Percent change	2010	2011
Total	748,728	735,601	-13,127	-1.8%	100%	100%
Fewer than 50 inmates	25,260	24,592	-668	-2.6%	3.4%	3.3%
50 to 99	41,407	41,091	-316	-0.8	5.5	5.6
100 to 249	93,331	92,120	-1,211	-1.3	12.5	12.5
250 to 499	102,920	101,535	-1,385	-1.3	13.7	13.8
500 to 999	128,389	125,785	-2,604	-2.0	17.1	17.1
1.000 or moreb	357,422	350,477	-6,945	-1.9	47.7	47.6

Note: Detail may not sum to total due to rounding.

Source: Bureau of Justice Statistics, Annual Survey of Jalls.

TABLE 4
Average daily jail population, admissions, and turnover rate, by size of jurisdiction, week ending June 30, 2010 and 2011

	Average dail	y populationa	Estimated numb during the last v	er of admissions veek in June	Weekly tur	nover rate <sup>b</sup>
Jurisdiction size <sup>c</sup>	2010	2,011	2,010	2011	2010	2011
Total	748,553	726,657	246,919	226,944	64.9%	62.2%
Fewer than 50 inmates	23,971	23,261	17,505	15,217	140.0%	131.9%
50 to 99	42,271	40,857	19,309	17,157	87.8	83.3
100 to 249	92,142	91,212	38,730	35,944	80.6	77.4
250 to 499	101,480	99,909	37,464	34,772	72.0	68.7
500 to 999	127,081	122,735	38,022	35,596	60.1	58.4
1,000 or more	361,609	348,682	95,890	88,257	53.0	50.5

Note: Detail may not sum to total due to rounding. See Methodology for more detail on estimation procedures.

Source: Bureau of Justice Statistics, Annual Survey of Jails.

TABLE 5
Percent of jail capacity occupied at midyear, by size of jurisdiction, 2010 and 2011

	Percent of capa	city occupied <sup>a</sup>
Jurisdiction sizeb	2010	2011
Total	86.4%	83.8%
Fewer than 50 inmates	68.6%	65.9%
50 to 99	73.3	72.8
100 to 249	77.2	74.3
250 to 499	89.2	86.4
500 to 999	89.9	86.6
1,000 or more	90.6	88.3

<sup>&</sup>lt;sup>a</sup>Number of inmates held on the last weekday in June divided by the rated capacity multiplied by 100.

Source: Bureau of Justice Statistics, Annual Survey of Jails.

April 2012 5

<sup>&</sup>lt;sup>a</sup>Midyear count is the number of inmates held on the last weekday in June.

Based on the average daily population during the 12 months ending midyear 2006. Average daily population is the sum of all inmates in jail each day for a year, divided by the number of days in the year. Calculations based on jurisdiction size may not be comparable to those in previous reports. See Methodology.

aSum of all inmates in jail each day for a year, divided by the number of days in the year.

<sup>&</sup>lt;sup>b</sup>Calculated by adding weekly admissions and releases, dividing by the average daily population and multiplying by 100.

<sup>&</sup>lt;sup>c</sup>Based on the average daily population during the 12 months ending midyear 2006. Average daily population is the sum of all inmates in jail each day for a year, divided by the number of days in the year. Calculations based on jurisdiction size may not be comparable to those in previous reports. See *Methodology*.

<sup>&</sup>lt;sup>b</sup>Based on the average daily population during the 12 months ending midyear 2006. Average daily population is the sum of all inmates in jall each day for a year, divided by the number of days in the year. Calculations based on Jurisdiction size may not be comparable to those in previous reports. See *Methodology*.